1. Introduction

Dear customer:

Thank you for purchasing a DECT Grundig telephone we appreciate your trust in us. This product was manufactured with the utmost care, should you encounter difficulties during its use. We recommend that you refer to this user guide. You can also find information on the following site:

http://www.grundig-dect.com

For your comfort and safety, we ask that you read the following paragraph carefully:

Recommendations and safety instructions

Your DECT telephone must not be installed in a humid room (wash-up room, bathroom, laundry room, kitchen, etc.) unless it is 1.50 m away from a water point or outside. Your telephone must be operated at temperatures ranging from 5°C and 45°C.

Only use the supplied power adapter, connect it to the base socket according to the installation instructions provided in this booklet and the indications on the identification label affixed to it (voltage, current, electric network frequency). As a precaution, in case of danger, the mains adapters act as a disconnecting mechanism for the 230V power supply. They should be placed near the device and should be easily accessible.

This telephone was designed for use on the public switched telephone network (PSTN). In case of a problem you must first contact your reseller. Only use the supplied telephone cord.
Telephone cord is to be connected prior to opening the door.

For your safety, never place your handset on the base station without its batteries, or without its battery cover. You could get an electric shock.

To prevent your handset being damaged, only use approved rechargeable batteries. Never use non rechargeable batteries. Make sure to insert the batteries the right way round in your handset's battery compartment.

Worn out batteries must be discarded according to the recycling instructions presented in this booklet.

Your DECT telephone has an inside radio range of about 50 metres and up to
300 metres in open space. The immediate presence of metal parts, (of a television for example), of any electric appliance may result in range reduction.

In areas where storms are frequent, we recommend that you protect your telephone line using a surge protection device.
This equipment does not function in the case of an electric network shutdown: for emergency calls, it is recommended to use another unit during power cuts.

The CE marking certifies that the product meets the essential requirements of Directive 1999/5/CE of the European Parliament and of the Council pertaining to microwave radio equipment and telecommunication terminal equipment, for the safety and health of users, for electromagnetic interference. Furthermore, it efficiently uses the frequency spectrum attributed to ground and spatial communication to prevent damaging interference.

The declaration of compliance may be looked up on the **www.grundig-dect.com** site or can be obtained from the following address:

Sagem Communications - Customer relations department
4, rue du Petit Albi - 95800 Cergy Saint-Christophe - France

2. Before you begin

Make sure your package includes the items:

- Base unit,
- Handset,
- One battery compartment cover,
- Handset battery,
- Telephone line cord,
- Two rechargeable batteries,
- AC power supply.

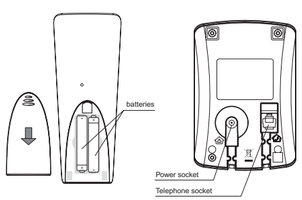
In the case of purchasing a pack duo or trio, you will find in addition for each additional handset:

- A handset charger,
- One battery compartment cover,
- Two rechargeable batteries.

2.1. Digital security system

Your cordless phone uses a security system to provide protection against false ringing, unauthorised access and charges to your phone line.
When you place the handset in the base, the unit verifies its security code. After a power cut or replacing batteries, you must leave the handset on the base station for about 20 seconds to reset this code.

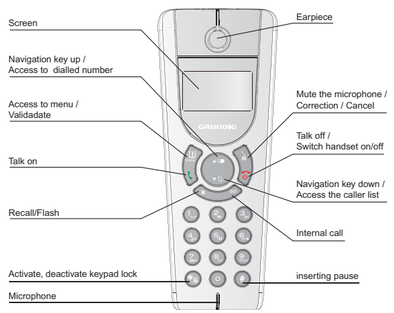
2.2. Installing the phone



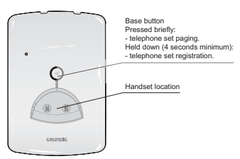
1. Insert the batteries one by one and the right way round as indicated by their polarities in the battery compartment.
2. Put the compartment door back on.
3. Plug the power supply cord into AC outlet and the other end into the power jack on the base bottom. The device gives off an aural signal.
4. Place the handset in the base station to charge for 15 hours prior to first use. if you don't properly charge the phone, battery performance will be compromised.
5. Plug one end of the telephone line cord into the modular wall phone jack and the other end into the jack on the base (as shown in the illustration).
6. Once the batteries are recharged, press key, you can hear dial tone.

Only use the supplied power adapter, connect it to the base socket according to the installation instructions provided in this booklet and the indications on the identification label affixed to it (voltage, current, electric network frequency). As a safety measure, you can use the power adaptors to cut off the 230V current in case of danger. They must be located near to the device, and must be easily accessible.

2.3. Handset keys



2.4. Base Station



2.5. Quick guide to handset display icons

Signal strength icon (blinking when no signal or the signal strength is weak).

Call

Handset ringer muted.

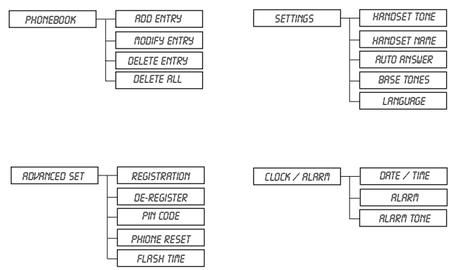
Received call list (appears when a new call is in the caller list).

Memory.

Battery charge state (:Full; : Flat; blinking during charging).

If the battery charge state displays , this means that your battery level is low and you can no longer use the handset number keypad. In this case, make sure to place the handset back on its base station to recharge the batteries.

3. Menu structure



4. Calls

4.1. Cordless phone basics

4.1.1. Make a call

Ensure that the handset is switched on.

1. Press the Talk key , you will hear the dialling tone and the display will show you the phone icon .
2. Enter the phone number. The number is dialled.

- OR -

1. If the AUTOMATIC PICKUP function is activated, take the handset off the base station.
2. To end the call, press or place handset on the base station.

4.1.2. Answering a call *(Refer to paragraph 8.3 page 12)*

1. When the phone rings, press the key to answer the call.

- OR -

1. If AUTO TALK MODE is ON, pick up the handset from the base station to answer.
2. Ending a call press key or place the handset in the base station.

4.1.3. Handset volume

You can adjust the volume of what you hear through the handset at any time by pressing ▲ or ▼ key. You will hear a beep with each key press. You will hear a double beep when you reach the highest or lowest setting.

4.1.4. Caller timer

After you press **Talk** key on the handset, the built-in call timer shows in the display (after 20 seconds) and counts the length of time of the call on minutes and seconds.

4.1.5. Auto talk off

Placing the handset in the case cradle while the handset is off the hook (during a call) automatically hangs up the handset.

4.1.6. Ending a call

To end a call press . The timer remains displayed on the screen for 4 seconds.

You can, however, return on the screen saver by pressing .

4.1.7. Redialling a call

The last five numbers you have dialled can be quickly redialled.
Redialling from Standby Mode:

1. Press ▲ key. The phone number that was last dialled appears on the display.
2. Press the ▲ or ▼ key to review redial telephone list. (You can select to redial your last five numbers called).
3. Press key to dial out the number.

4.1.8. Microphone mute function

During a call you can switch OFF the microphone. The call is placed on hold.

- **Enable MUTE function**: Press the key during a call. The display shows "*MUTE*". Your correspondent will not be able to hear you.
- **Disable MUTE function**: Press the key to continue the call.

4.1.9. Recall / Flash

Press the key to access line transfer offered by PABX or call waiting provided by telephone Company.

4.1.10. Temporary tone

In pulse dialling, you can use temporary tone dialling to temporarily access touch-tone service offered by banks.

1. Press the key after call is answered.
2. Press the number key and follow the voice instructions.
3. After you hang up, the phone automatically returns to dial pulse (rotary) service.

4.1.11. Paging the handset

To locate a misplaced handset:

Press on the base station, the "*PAGING*" icon flashes until you press the Call key . Press the Call/End key to mute the aural signal.

4.2. Calling line identification presentation (CLIP)

This CLIP phone stores and displays CLIP information provided by your local telephone company.
You must subscribe to CLIP service in order to use this unit.
If you have not subscribed to CLIP service or if the caller number is «suppressed», the display shows unknown.
Caller ID call waiting is not working in Pulse dialling mode.

4.2.1. Caller list

CLIP of incoming Call are stored in the CALLER LIST menu.
When you enter the CALLER LIST menu, the display will show icon ☎.
The list contains the numbers of the last 40 contacts call lasted.

Note !

If the number is too long (more than 12 digits), the screen will not show the number in full.
Press key to go to last number page for CID length.

4.2.2. Display of numbers not available

UNAVAILABLE: you are not in same area as your contact.
WITHHELD: your contact does not want their number to be displayed.

4.2.3. Accessing the list of calls

1. Press ▲ or ▼ to access the list of calls made or received. The display shows the recent caller phone number (up to 12 digits).
2. Press the ▲ or ▼ key through the caller List.

   If you press the key , the incoming call date and time are displayed. This function only works if you have set the date and time on your base station as described in this manual user. If the list is empty, the screen displays "*NO ENTRIES*".

   If the number is already stored in your phonebook, the name of the person in question is displayed.

4.2.4. Calling back a caller

1. Press the ▲ key to enter the caller list menu.
2. Press the ▲ or ▼ key to select a call record.
3. Press the key to dial the number.

4.2.5. Deleting caller list record

1. Press the ▲ key to enter the caller list menu.
2. Press the ▲ or ▼ key to select a call record.
3. Press key.
   To delete the current record :
   - Select "*DELETE ENTRY*" using the ▲ or ▼ key.
   - The selected number is deleted. You will hear a confirmation tone

   To delete the entire Caller list :
   - Select " *DELETE ALL* " using the ▲ or ▼ key.

   A confirmation screen appears :
   - If you do not wish to delete the current record, press .
   - To delete the current record, press .
4. The record or the entire Caller list is deleted. You will hear a confirmation tone.

4.2.6. Storing memory from the caller list

1. Press ▲ or ▼. The list of calls made or received is displayed.
2. Use ▲ or ▼ to select the desired caller number.
3. Press key, then select "*ADD ENTRY*". press .
4. Enter the name of the entry. Press . The number is displayed.
5. Press to confirm the number.
   The entry is stored in the phonebook. You will hear a confirmation tone.

5. Using the Multi-Handset capabilities

These functions are used for handset management when two or more handsets are registered on the same base.

5.1. Intercom Call/Intercom

1. Press the key on the handset.
   - If your installation has two handsets, the second handset is directly called, and "*INT*" followed by the handset number are displayed on the screen.
   - The display shows the "*" icon and the number of all registered handsets.
   - Enter the desired handset number or press the key if you want to call all handsets. The handset(s) ring(s).
2. On the called handset, press the key to answer.

5.2. Answering an internal call

1. The ring melody from an internal call is different from an external call. "*INT*" and the calling handset number appear on the screen. "*" is blinking.
2. Press the key to answer. The "*" stop blinking.
3. Ending an internal call press the key.

5.3. Call management

5.3.1. An external and an internal call

Transfering an external call *to another handset registred on same base*

You can transfer an outside call to another handset registered on the base station.

During a call, press . The external user is put on hold.
Enter the internal call number. When the user answers, you can announce the call.

Press the key to transfer the call.

Note! To switch from one call to another, press and hold down the key until an aural signal is heard.

Note! If the called handset does not answer, press to take back the call.

Making conference calls (3-way conversation)

You can connect one external call to two handsets registered at the base station. All users can talk and listen simultaneously:

1. Press key. The external user is put on hold.
2. the internal call number. Wait until the internal user answers.
3. Press and hold down the key to start the three-way conference.

5.3.2. Two outside calls

Taking a second call while you are already on line

During a call, a beep is emitted by your operator to inform you that a second call is on hold. A screen displays the number of this second caller on hold.

Press to take back this new call.
Your first contact is put on hold and you can talk with the second caller.

Making a second call while you already on line

During a conversation, press then dial the number to be called.
The call in process is then put on hold and you can take the second call back.

Switching from one call to the other

To switch from one call to the other, press then the key .
The call in process is then put on hold and you can take the second call back.

Ending one of the two calls

To end one call and continue with the other, press then the key .
The call in process is then ended finally and you take the second call back.

To set up a 3-way conference (the 2 calls and yourself)

During a conversation, press then the key .
You can then talk with the 2 contacts at the same time.

To end the 3-way conference, press the red key .

6. Phonebook

You can store 50 phonebook entries in your phonebook.
Each phonebook entry can contain the name of your contact which can be a maximum of 12 characters long (spaces included), your contact's telephone number up to 24 digits.

6.1. Dialling a memory number

1. Press key.
2. Press the ▲ or ▼ key to view the phonebook locations.
3. Press key. The display number is dialled.

6.2. Storing a memory

1. Enter the phone number of the entry to be created using handset keys. To delete an incorrectly entered digit. Press .
2. "*ADD ENTY*" appears on the screen, press the key again .
3. Enter the name of the entry. Press the key to confirm the name entered.
   The entry phone number is displayed with the cursor placed at the end of the line.
4. Press the key to confirm the number displayed.
   The entry is stored in the phonebook. You will hear a confirmation tone.

6.3. Editing a memory

1. Press , "*PHONEBOOK*" appears on the screen. Press .
   The list of phonebook entries is displayed in alphabetical order.
2. Select the entry to be changed using ▲ or ▼.

3. Press .

   Using the ▲ or ▼ key, select "*MODIFY ENTRY*". Press . The name entry screen is displayed with the cursor placed at the end of the line:
   - The information is accurate. Press key.
   - To correct the name, press key to delete characters.
   - Enter the new name and press key.
4. You will then enter the number screen and the cursor will be at the end of the number:
   - The information is accurate. Press key.
   - To correct the number, press key to delete the numbers.
   - Enter the new number and press key.
5. The entry is then modified and you will hear a confirmation tone.

6.4. Deleting a memory / the whole phonebook

1. Press , "*PHONEBOOK*" appears on the screen. Press .
   The list of phonebook entries is displayed in alphabetical order.
2. Select the entry to be deleted using ▲ or ▼. Press .
   - To delete the entry, select "*DELETE ENTRY*" using the ▲ or ▼ key.
   - To delete the entire phonebook list, select " *DELETE ALL* " using the ▲ or ▼ key.
3. A confirmation screen appears.
   - If you do not wish to delete the entry, press .
   - To delete the entry, press key.
4. One phonebook entry or the whole phonebook is deleted. You will hear a confirmation tone.

6.5. Inserting a pause

You can insert a pause in the dialling sequence. Wait for a dial tone before you press .
Press and hold key during edit mode to inset the pause. The display shows an "**P**".

7. Time and alarm setting

7.1. Time and date

1. Press , select "*CLOCK / ALARM*" using the ▲ or ▼ key, Press .
2. Using the ▲ or ▼ key, select "*DATE/TIME*". Press .
3. A screen displays the current date DD/MM format.

   Enter the new date and press the key .

4. A screen then displays the current time.
   Enter the time in HH/MM format.
5. Press [menu] key to confirm. You will hear a confirmation tone.

7.2. Alarm clock

The alarm clock function arranges for your handset to ring once or each day (according to your choice) at a time you programmed.
When the alarm clock is set of, the selected ring tone rings for 60 seconds through the handset loudspeaker and a warning screen is displayed. To stop the warning, press any key on the handset.

1. Press [menu], select " CLOCK / ALARM " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select "ALARM". Press [menu].
   - To activate the alarm once, select " ALARM ONCE ".
   - To repeat the alarm each day at the programmed time, select " ALARM DAILY ".
   - To deactivate the alarm, select " ALARM OFF ".
3. Select your choice then press [menu]:
   Use the touch tone pad to enter the current alarm time. Enter minutes first (format is HH:MM).
4. Press [menu] key to confirm your selection. You will hear a confirmation tone.

7.3. Modifying alarm tone

1. Press [menu], select " CLOCK / ALARM " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select " ALARM TONE". Press [menu].
   3 melodies are available : " MELODY 1", "MELODY 2" and " MELODY 3".
3. Select the desired melody.
4. Press [menu] key to confirm your selection. You will hear a confirmation tone.

8. Customising the handset

8.1. Tone settings

8.1.1. Handset ringer level

You can choose from four ringer volumes.

1. Press [menu], select " SETTINGS " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select " HANDSET TONE" Press [menu].
3. " RING VOLUME " appears on the screen. Press [menu].
4. Five levels are available: " VOLUME 1", …, " VOLUME 5".
   To deactivate the phone ringing on receiving calls, choose " VOLUME OFF".
   The icon is displayed on the screen.
5. Select the desired volume level then press the key [menu]. You will hear a confirmation tone.

8.1.2. Handset ringer melody

This function allows you to assign a ring tone for incoming calls.

1. Press [menu], select " SETTINGS " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select "HANDSET TONE" Press [menu].
3. Using the ▲ or ▼ key, select " RING MELODY" Press [menu].
4. Five tones are available : " MELODY 1", …, " MELODY 5".
   Select a tone then press the key [menu]. You will hear a confirmation tone.

8.1.3. Key tone On/Off

This function allows you to activate or deactivate tones being heard when pressing the keypad.

1. Press [menu], select " SETTINGS " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select "HANDSET TONE" Press [menu].
3. Using the ▲ or ▼ key, select "KEY TONES" Press [menu].
4. Use ▲ or ▼ to select "ON" or "OFF" setting.
5. Press [menu] key to confirm your selection. You will hear a confirmation tone.

8.2. Handset naming

This function allows you to change the name of your handset.

1. Press [menu], select " SETTINGS " using the ▲ or ▼ key, Press [menu].
2. " HANDSET NAME " appears on the screen. Press [menu].
   A screen displays the handset current name:
   - Use the keypad to enter the new name (up to 10 characters).
   - Use [C] key to delete wrong input if necessary.
3. Press [menu] key to confirm. You will hear a confirmation tone.

8.3. Auto talk (Refer to § 4.1.2 "Answering a call")

When your handset is on the base station, automatic pickup allows you to take a call without having to press the key [↶].

1. Press [menu], select " SETTINGS " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select "AUTO ANSWER" Press [menu].
3. Use ▲ or ▼ to select :
   " OFF " to deactivate the automatic pickup function.
   "ON " to activate the automatic pickup function.
4. Press [menu] key to confirm your selection. You will hear a confirmation tone.

8.4. Changing the base station ringing volume

1. Press [menu], select " SETTINGS " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select "BASE TONES" Press [menu].
3. Using the ▲ or ▼ key, select " RING VOLUME" Press [menu].
   Five levels are available: "VOLUME 1", …, "VOLUME 5".
   To deactivate the phone ringing on receiving calls, choose "VOLUME OFF".
4. Select the desired volume level then press the key [menu].
   You will hear a confirmation tone.

8.5. Change the base station ringing tone

1. Press [menu], select " SETTINGS " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select "BASE TONES" Press [menu].
3. Using the ▲ or ▼ key, select "RING MELODY" Press [menu].
   Five tones are available : " MELODY 1", …, " MELODY 5".
4. Select a tone then press the key [menu]. You will hear a confirmation tone.

8.6. Modifying the language

1. Press [menu], select " SETTINGS " using the ▲ or ▼ key, Press [menu].
2. Using the ▲ or ▼ key, select "LANGUAGE" Press [menu].
3. A list of languages is available.
   Choose the desired language from the list of available languages using the keys ▲ or ▼.
4. Press [menu] key to confirm your selection. You will hear a confirmation tone.

8.7. Key lock

You can lock the keypad to prevent inadvertent activation.

1. Press and hold [*b] key for 1 second, when the keypad lock is switched ON, the display will show "KEYS LOCKED".
2. To recover to normal, press and hold [*b] key 1 sec or replace handset into the base cradle.

9. Advanced settings

9.1. Association handset & base

This function allows you to register a new handset on your base station.

1. Press [menu]. Select "ADVANCED SET" using the ▲ or ▼ key, press [menu].
2. Using the ▲ or ▼ key, select "REGISTRATION". Press [menu].
3. Enter the 4 digit base master PIN code (default 0000). Each time a digit is entered the «_» is replaced by a «*».

4. Press [menu] key to confirm. The display shall show "WAITING" to indicate the waiting state.
5. Press and hold [a] key for 5 seconds (after 1 minute if no Handset has started association process the base goes back to standby).
   Once the handset is registered, you will hear a confirmation tone. The handset automatically exits the registering mode.
   When the handset has been successfully registered with the base station, a list of numbers is displayed on your handset screen.
   Select the registration number.

   If you do not select a registration number for your handset at this level, this number will be automatically assigned by the base station.
6. The handset automatically exits the registering mode and the handset number is displayed on the screen saver

9.2. Disassociation handset

This function allows you to remove the registration of a handset from your base station. You may need to do this if you have lost a handset or if you have already registered 4 handsets on the base station.

1. Press [menu]. Select "ADVANCED SET" using the ▲ or ▼ key, press [menu].
2. Using the ▲ or ▼ key, select "DE-REGISTER". Press [menu]
3. Enter the 4 digit base master PIN code (default 0000). Each time a digit is entered the «_» is replaced by a «*». Press [menu] key to confirm.
4. The list of handsets registered on the base station is displayed on the screen.
   Enter the number of the handset to be deleted. A confirmation signal sounds.
5. In standby mode, the handset displays "UNREGISTERED".

9.3. Base master PIN code

The base station code (default setting 0000) is required to access certain functions. This code must include 4 digits.

1. Press [menu]. Select "ADVANCED SET" using the ▲ or ▼ key, press [menu].
2. "PIN CODE " appears on the screen. Press [menu].
   The base station code entry screen is displayed.
3. First enter your current PIN number. Each time a digit is entered the «_» is replaced by a «*». Press [menu] to confirm.
4. Enter your new PIN number. Each time a digit is entered the «_» is replaced by a «*».
5. Confirm by re-entering the new PIN number. Press [menu] to confirm.
   You will hear a confirmation tone.

9.4. Restoring the Handset / Base Default Settings

To restore the handset and base station default settings:

1. Press [menu]. Select "ADVANCED SET" using the ▲ or ▼ key, press [menu].
2. Using the ▲ or ▼ key, select "PHONE RESET". Press [menu].
3. A confirmation screen appears, Using the handset keyboard:
   - to cancel resetting, press the key [C].

   - to confirm resetting, press the key [menu].
   The initial parameters of the handset and base station are restored.
4. You will hear a confirmation tone.

9.5. Setting the "flash" access time

If you connect your telephone to a private automatic branch exchange or use it in a foreign country, you may need to modify the flash duration in order to use your telephone correctly with regard to the following functionalities: outgoing 2nd call, incoming 2nd call, conference call.

Contact your administrator, who will supply the appropriate time period, and proceed to the new settings.

1. Press [menu]. Select "ADVANCED SET" using the ▲ or ▼ key, press [menu].
2. Using the ▲ or ▼ key, select "FLASH TIME". Press [menu].
3. Three choices are available : " SHORT ", " MEDIUM " and " LONG ".
4. Select the appropriate time period.
   Press [menu] key to confirm your selection. You will hear a confirmation tone.

10. Battery replacement

Make sure that the handset is **OFF** before replacing batteries.

1. Remove the battery cover.
2. Remove the old batteries.
3. Insert the new batteries one by one and the right way round as indicated by their polarities in the battery compartment.
4. Refit the battery cover.
5. Place the handset on the base station to charge the batteries. Before they are used for the first time, new batteries must be charged for 15 hours. This ensures the optimum operation of the batteries.

To avoid any risk of explosion, make sure the batteries are installed the right way round. Only use rechargeable batteries of the
1.2V 550mAh, or equivalent. Do not throw batteries on a fire. This may cause them to explode. Dispose of batteries in accordance with the regulations in force.

10.1. Battery safety precautions

- Do not burn, disassemble, damage or pierce batteries. Like other batteries of this type, toxic materials could be released which can cause injury.
- To reduce the risk of fire or personal injury, use the batteries in accordance with the instructions provided in this user manual.
- Keep batteries out of children's reach.
- remove the batteries from the handset if storing over 30 days.

11. General product care

- To keep your telephone working and looking good, follow these guidelines:
- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping and other rough treatment to the phone.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.

12. Troubleshooting

12.1. Causes of poor reception

- Aluminium siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You are too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices.
- Baby monitor is using the same frequency.
- Handset batteries discharged.
- You are out of range of the base.

12.2. Troubleshooting tips

12.2.1. Caller id

Problem	Solution
No display	• Are the batteries fully charged? Replace the batteries. Make sure that the batteries are correctly installed and connected. • Did you order Caller ID service from your local telephone company?

12.2.2. Telephone

Problem	Solution
No dial tone	• Check installation: • - Is the base power cord connected to a working outlet? • - Is the telephone line cord connected to the base unit and the wall jack? • Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service. • Is the handset out of range of the base? • Are the batteries correctly charged (15 hours)? • Are the batteries correctly installed? • Did the IN USE indicator come on? Try to recharge the batteries.
Dial tone is OK, but can't dial out	• Make sure the tone/pulse setting is correct.
Handset does not ring	• Make sure the RINGER setting on the handset is programmed to ON. • You may have too many extension phones on your line. Try unplugging some phones. • See solutions for «NO dial tone».

You experience static, noise or fading in and out	• Change channels. • Is handset out of range? Move closer to the base. • Does the base need to be relocated? • Recharge the batteries. • Make sure base is not plugged into an outlet with another household appliance.

12.3. Unit beeps

- Place handset in base for 20 seconds to reset the security code. If that doesn't work, recharge the batteries for 15 hours.
- Clean charging contacts on handset and base with a soft cloth.
- See solutions for «No dial tone».
- Replace the batteries.

12.4. Memory dialling

- Did you program the memory location keys correctly?
- Did you follow proper dialling sequence?
- Make sure the tone/pulse setting is correct.
- Have you re-registered the numbers after a power cut battery replacement?

13. Guarantee
Terms and Conditions for United Kingdom only

In order to supply the guarantee, you should contact your dealer or Sagem Communications Helpdesk. The proof of purchase will be required.

Please make usage of your equipment for the purpose for which it was designed and under normal usage conditions. Sagem Communications do not accept any liability for any usage made out of the frame of its original designed purpose and any consequence that may arise from this usage.

Should any malfunctioning arise, the dealer or Sagem Communications Helpdesk will advise you what to do.

A) General Guarantee conditions

SAGEM undertakes to remedy by repair or exchange at its own convenience, free of charge for labour and replacement parts, any defects in the equipment during the guarantee period of 12 - twelve- months (3 -three- months for accessories), from the date of original invoice of the Equipment, where those defects are a result of faulty workmanship.

Unless the customer has concluded with SAGEM a maintenance contract in respect of the equipment which specifically provides for repairs to be carried out at the customer's premises, the repairs will not be carried out on the equipment at the customer premises. The customer must however return the defective equipment at his/her own expense, to the address given by the dealer or Sagem Communications Helpdesk.

In case a product needs to be sent in for a repair, it always has to be accompanied by a proof of purchase (which is not altered, written on or in any way be made illegible) showing that the product is still under warrantee. In case no proof of purchase is enclosed, the SAGEM repair center will use the production date as a reference of establishing the warrantee status of the product.

Apart from all legal obligatory rules, Sagem Communications, do not give any Guarantee, either implicit or explicit which is not set force in the present section, and could not be hold responsible for any direct or indirect, material or immaterial damage, in or out of the frame of the present guarantee.

If any provision of this guarantee shall be held to be in whole or in part invalid or illegal due to an obligatory rule applicable to consumers pursuant to their national legislation, such invalidity or illegality shall not impair or affect the remaining provisions or parts of this guarantee.

This guarantee does not affect the Customer statutory rights.

B) Exclusions From Guarantee

SAGEM shall have no liability under the guarantee in respect of:

- •) Damage, defects, breakdown or malfunction due to one or more of the following:
  - – Failure to properly follow the installation process and instructions for use
  - – An external cause to the equipment (including but not limited to: lightening, fire, shock, vandalism, inappropriate conditions of electrical network or water damage of any nature)
  - – Modifications made without the written approval of SAGEM
  - – Unsuitable operating conditions, particularly of temperature and humidity
  - – Repair or maintenance of the equipment by persons not authorized by SAGEM
- •) Wear and tear from normal daily use of the equipment and its accessories
- •) Damage due to insufficient or bad packaging of equipment when returned to SAGEM
- •) Usage of new versions of software without previous approval of SAGEM
- •) Work on any equipment or software modified or added without the prior written consent of SAGEM
- •) Malfunctions not resulting from the Equipment or from software installed in user workstations for the purpose of use of the equipment. Communication problems related to an unsuitable environment including:
  - – Problems related to access and/or connection to the Internet such as interruptions by access networks or malfunction of the line used by the subscriber or his correspondent
  - – Transmission faults (for example poor geographical coverage by radio transmitters, interference or poor line quality)
  - – The local network fault (wiring, servers, workstations) or the failure of the transmission network (such as but not limited to interferences, fault or poor quality of the network)
  - – Modification of the parameters of the cellular network carried out after the sale of the Product
- •) The normal servicing (as defined in the user guide supplied with the equipment) as well as malfunctioning due to servicing not being carried out. Servicing costs are in any event always borne by the customer.
- •) Malfunctions resulting from the usage of products, consumables or accessories not compatibles with the equipment.

C) Out of Guarantee Repairs

In the cases set forth in B) as well as after expiry of the guarantee period, the customer must ask the Authorized Sagem Repair Centre for a cost estimation.

The repair and delivery costs will be invoiced to the customer.

The foregoing shall apply unless otherwise agreed in writing with the customer and only for the United Kingdom.

Helpdesk: 08 71 - 075 07 12

14. Environment

Preservation of the environment is an essential concern of Grundig. The desire of Grundig is to operate systems observing the environment and consequently it has decided to integrate environmental performances in the life cycle of its products, from manufacturing to commissioning, use and elimination.

14.1. Packaging

The presence of the logo (green dot) means that a contribution is paid to an approved national organisation to improve packaging recovery and recycling infrastructures.

To facilitate recycling, please respect the sorting rules set up locally for this kind of waste.

14.2. Batteries

If your product contains batteries, they must be disposed of at appropriate collection points.

14.3. The product

The crossed-out waste bin stuck on the product or its accessories means that the product belongs to the family of electrical and electronic equipments.

In this respect, the European regulations ask you to dispose of it selectively:

- At sales points in the event of the purchase of similar equipment.
- At the collection points made available to you locally (drop-off centre, selective collection, etc.).

In this way you can participate in the re-use and upgrading of Electrical and Electronic Equipment Waste, which can have an effect on the environment and human health.

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